

# FAQs

## ABOUT WALK AROUND THE WORLD

### **Q: What is Walk Around the World benefitting New Horizons?**

A: Walk Around the World is a 25 day event organized by New Horizons, Serving Individuals with Special Needs. The goal is to collectively run, walk and/or ride to raise funds and increase awareness of people with disabilities. All monies raised will support the programs and services New Horizons provides to over 1,000 individuals with developmental disabilities, physical disabilities and other special needs.

### **Q: Where will Walk Around the World take place?**

A: This is a worldwide event! You can run, walk or ride wherever your feet, bike or wheelchair take(s) you.

### **Q: When does Walk Around the World start and end?**

A: You can register and start fundraising now! You will be able to log your miles from **October 1 through October 25, 2015**.

### **Q: Does it cost anything to sign up?**

A: There is no registration fee and no minimum fundraising requirement.

### **Q: Who can sign up?**

A: Anyone! You can even log your pets' mileage! If you are attending the Walk Around the World Festival on October 25<sup>th</sup>, you will be asked to complete a sign-up form. You may download it ahead of time here.

## ABOUT THE WALK AROUND THE WORLD FESTIVAL

### **Q: What is the Walk Around the World Festival?**

A: It is a celebration event to thank YOU for your participation and support. Join our special walk around the campus as the last leg of your walk to reach your mileage goal. Meet the people who will benefit from your participation.

### **Q: What is there to do at the festival?**

A: So many things! There are activities and entertainment for all ages!

- Enjoy the wonderful entertainment – DJ and live music, dancing shows – including New Horizons’ Brite Lites!
- Check out the Expo Area where you will find great community information
- Visit the Wells Fargo Stage Coach – get your picture taken!
- Enjoy kid-friendly activities
- Check out the great arts & crafts made by New Horizons clients – they are for sale!
- Enjoy lunch from one of the many food trucks that will dish up some amazing food representing different cuisines from around the world! All food trucks will be donating a portion of their food sales to New Horizons!
- For those of you over 21, you may want to visit the Anheuser Bush Beer Garden – all proceeds from the Beer Garden will benefit New Horizons

**Q: When and where is the festival?**

A: On Sunday, October 25, 2015, from 10 AM – 2PM at the New Horizons campus at 15725 Parthenia St., North Hills, CA 91353

**Q: Is there a 5K Run this year?**

A: Sorry. No. Due to insurance reasons, we cannot have a run on the property.

**Q: Can I bring my dog?**

A: We love dogs. Unfortunately, due to the crowds we expect, we ask that you do not bring your dog to this event.

**Q: Where do I park for the festival?**

A: The New Horizons parking lot off Haskell has limited parking. There is also street parking.

**Q: Can I turn in money that I collected at the festival?**

A: Yes! We will have a check-in area where you can turn in any money you collected. If you fundraise more than \$100, you will receive a FREE official Walk Around the World t-shirt!

You can also send in money you collected to New Horizons PRIOR to October 25<sup>th</sup> and we will enter it off-line so it shows up on your thermometer.

**Q: What should I wear?**

A: To make it even more fun, dress to represent a country or region from around the world! Maybe the city you chose for your mileage goal! Dress weather appropriate.

**Q: Can I walk, run and cycle, or do I have to pick one way of accumulating miles?**

A: You can do one or a combination!

**Q: Do I have to participate every day or for the entire month of September?**

A: You can run, walk or cycle as often as you like and at any time you like!

## **TEAMS**

**Q: How do I start my own team?**

A: Follow the instructions in the “Getting Started” area above. Then send your TEAM link to family and friends to join you!

**Q: How do I join an existing team?**

A: To join an existing team, click on the “Become a Fundraiser” button on your TEAM’s page.

**Q: How do I invite people to join my team?**

A: You can invite people to join your team by sharing your page through your fundraising page. You can share through Facebook, Twitter, or e-mail! **DON’T FORGET TO SEND THEM THE LINK TO YOUR TEAM PAGE!**

**Q. What are the advantages of registering on my own over being added to the team by someone else?**

A: Participants who register themselves can add anyone else to the team, get their own personal fundraising pages and receive all team messages through email notifications. Participants who are added without email addresses or accounts cannot have offline donations credited to them (such as mailed check donations), do not receive team messages automatically, do not have a personal fundraising page that they can share for donations on their behalf and cannot log their own mileage.

## **FUNDRAISING**

**Q: When can I start fundraising?**

A: Now!

**Q: How can I get people to donate to my fundraising page?**

A: It’s easy to share your fundraising page with your family and friends through email or social media like Facebook. People can donate by going to your fundraising page and clicking the “Donate now” button on your page. People can also donate by sending a check through the mail

and specifying your name as the walker they are supporting. All donors who write checks receive a thank you note and receipt from us. Make checks payable to New Horizons.

**Q: Is there a fundraising minimum?**

A: No, there is not, but we ask each individual or team to try to obtain pledges per mile or donations to support their team. Each individual who raises a minimum of \$100 will receive an official Walk Around the World t-shirt!

**Q: How do I update my fundraising goal?**

A: If you are an individual or team captain you are able to update your fundraising goal. First you will need to log into your account with your username and password. Next, click the “Edit” button and change your goal amount.

**Q: What if I don’t hit my goals?**

A: Don’t worry, just do your best!

**Q: How do I donate with a text message from my cell phone?**

A: If you are interested in making a general donation to New Horizons, text “nhwalk” to 71777. When you receive a return text, click on the link and open the URL. You will be on the main Walk Around the World fundraising page. Click on the “Donate” button.

**Q: Can I print my own banner or sign using your logos?**

A: Yes, we encourage you to design your own banners, flyers or signs and incorporate our logo. Click here to download the Walk Around the World logo!

**Q: How do I send in cash donations I have collected?**

A: It is easy to send in donations, just write a check or money order payable to New Horizons equal to all of the cash donations, and send it to:

New Horizons Walk  
15725 Parthenia St.  
North Hills, CA 91343

Please do not send cash in the mail!

You can also make an online donation, using a credit card, for the amount of all the cash donations you’ve collected.

**Q: My friend/family member sent a check and I do not see this donation listed on my fundraising page, why is this?**

A: Checks sent through the mail can take up to 10 days to appear on your fundraising page.

## **T-SHIRTS**

**Q: Is there a Walk Around the World t-shirt available?**

A: Yes. The official Walk Around the World t-shirt will be available at the Walk Around the World Festival on October 25<sup>th</sup> for FREE to anyone who raises over \$100 or can be purchased for \$20 the day of the event – while supplies last.